British Land is working with SGN to divert the gas main pipe located under Surrey Quays Shopping Centre car park. The gas main needs to be diverted to allow construction of the first phases of the Canada Water Masterplan, subject to planning permission for the Masterplan being granted.

Work will begin on Tuesday 28th May 2019, and will take place over a number of phases. The first phase of work is anticipated to run until early August, with all works anticipated to end in April 2020. Working hours will be 8am-6pm on Monday to Friday and as required, 8am-2pm on some Saturdays.

Who are SGN and who is the contractor?
SGN manage the network that distributes natural and green gas to 5.9 million homes and businesses across Scotland and the South of England. Contractor JDT Utilities will be undertaking this work on SGN's behalf.

What impact can I expect during the works?
There will be no interruption to any gas supplies while the work is being carried out and we will do everything we can to minimise any disruption to the local community. There will be some noise throughout the process, but we have ensured that the contractor will minimise any noise activity where possible.

What areas will be impacted?
The first phase of works (marked in pink in the image above) will take place in the north west section of Surrey Quays Shopping Centre car park. A pedestrian route will be maintained and the entrance to the car park for vehicles will also remain unaffected. Two-way vehicular traffic will be maintained along Deal Porters Way and there will be no disruption for those using buses or surrounding parts of the car park. Wherever closure is required, signed diversions will be put in place for motorists and pedestrians. The Shopping Centre will remain open as usual with sufficient car parking retained at all times.

Where can I get more information?
We apologise for any inconvenience this may cause. If you have any questions or concerns about the works, please get in touch with the Canada Water Masterplan team:
- e-mail (team@canadawatermasterplan.com)
- freephone (0800 470 4593)

In the event of an emergency (smelling gas for example) please call the National Gas Emergency Number on 0800 111 999.