Gas network diversion update: Surrey Quays Shopping Centre car park

British Land is working with SGN to divert the gas main pipe under Surrey Quays Shopping Centre car park. The gas main needs to be diverted to allow construction of the first phases of the Canada Water Masterplan, subject to planning permission for the Masterplan being granted.

The next phase of works will begin week commencing Monday 19th August 2019 and are expected to complete in mid-October 2019, with all works finishing in April 2020. Working hours will be Monday-Friday, 8am-6pm and as required, 9am-2pm on some Saturdays.

The image below shows the area where work will take place as well as the associated pedestrian and vehicle diversions.

What impact can I expect during the works?
There will be no interruption to any gas supplies while the work is being carried out and we will do everything we can to minimise any disruption to the local community. There will be some noise throughout the process, but we have ensured that the contractor will minimise any noise activity where possible.

There will be no disruption for those using buses or surrounding parts of the car park. Surrey Quays Shopping Centre will remain open as usual with sufficient car parking retained at all times.

What areas will be impacted?
During this phase of works, the section of the car park marked in pink in the image above will be closed, including the entrance to the car park from Deal Porters Way. Vehicle access to the northern section of the car park will be maintained further along Deal Porters Way. Access will be maintained to the petrol filling station.

The pedestrian route along the cobbles and the footpath on the western edge of Canada Water Dock will be temporarily closed. Pedestrians will need to cross at the traffic lights on the junction of Surrey Quays Road and Deal Porters Way, walk along the pathway and cross at the pedestrian crossing onto a clearly marked pathway which will run alongside the phase two work area.

Where can I get more information?
We apologise for any inconvenience this may cause. If you have any questions or concerns about the works, please get in touch with the Canada Water Masterplan team:

- Email (team@canadawatermasterplan.com)
- Freephone (0800 470 4593)

In the event of an emergency (smelling gas for example) please call the National Gas Emergency Number on 0800 111 999.